



WDE-FRAMEWORK FOR FINETUNNING PRODUCT REVIEW USING SENTIMENT ANALYSIS

K Sathyamoorthy¹, R Jagadeesh², J Jaya surya³, K J Kameshwar⁴

Assistant Professor¹, UG Scholars^{2,3,4}

Department of Computer Science and Engineering

Panimalar Institute of Technology, Chennai, Tamil Nadu, India

pitsathyamoorthy@gmail.com¹, jagadeeshjagan777@gmail.com², jayasuryaark001@gmail.com³,
kamesh561@gmail.com⁴

ABSTRACT

The reviews for a product is valuable for the upcoming buyers in helping them take decisions. different opinion mining techniques have been proposed to judge a review sentence's orientation (e.g. positive or negative) is one of their key challenges. Deep learning has emerged as an effective means for solving sentiment classification problems. A neural network intrinsically learns a useful representation automatically without human efforts. However, the success of deep learning highly relies on the availability of large-scale training data. We propose a novel deep learning framework for product review sentiment classification which employs prevalently available ratings as weak supervision signals. The framework consists of two steps: (1) learning a high level representation (an embedding space) which captures the general sentiment distribution of sentences through rating information; (2) adding a classification layer on top of the embedding layer and use labeled sentences for supervised fine-tuning. We explore two kinds of low level network structure for modeling review sentences, namely, convolution feature extractors and long short-term memory. To evaluate the proposed framework, we construct a dataset containing 1.1M weakly labeled review sentences and 11,754 labeled review sentences from Amazon. Experimental results show the efficacy of the proposed framework and its superiority over baselines

RELATED WORK

Sentiment analysis is a long standing research topic. Readers can refer to [25] for a recent survey. Sentiment classification is one of the key tasks in sentiment analysis and can be categorized as document level, sentence level and aspect level [25]. Traditional machine learning methods for sentiment classification can generally be applied to the three levels[25]. Our work falls into the last category since we consider aspect information. In the next we review two subtopics closely related to our work.

LITERATURE SURVEY :

S.no	Title	Issued	Advantages	Disadvantages	Techniques used
1	Aspect-based Opinion Mining Survey	International Journal of Computer Applications (0975 – 8887) Volume 106 – No.3, November 2014	Decades, commercial organizations have been making business decisions based on transactional data stored in relational databases. The advanced development in Web Content Mining, Natural Language Processing (NLP) and Social Media Analytics supports large business enterprise to make good business decisions.	With the availability of vast opinionated web contents in the form of comments, reviews, blogs, tweets, status updates, etc. It is harder for people to analyze all opinions at a time to make good decisions. It differs from every individual, from a review of 1000 sentence it is difficult for potential customer to read reviews of all aspects at a time and make a decision.	1. Aspect based opinion mining 2. relation-based approach

2	Aspect Level Sentiment Classification with Deep Memory Network	Proceedings of the 2016 Conference on Empirical Methods in Natural Language Processing, pages 214–224, Austin, Texas, November 1-5, 2016	One advantage is that this model could adaptively assign an importance score to each piece of memory m_i according to its semantic relatedness with the aspect. Another advantage is that this attention model is differentiable, so that it could be easily trained together with other components in an end-to-end fashion.	Given a sentence and an aspect occurring in the sentence, this task aims at inferring the sentiment polarity (e.g. positive, negative, neutral) of the aspect. For example, in sentence “great food but the service was dreadful!”, the sentiment polarity of aspect “food” is positive while the polarity of aspect “service” is negative. Researchers typically use machine learning algorithms and build sentiment classifier in a supervised manner	Attention and Memory Networks Aspect Level Sentiment Classification Deep Memory Network Sentiment
3	Character-level convolutional networks for text classification	Proceeding NIPS'15 Proceedings of the 28th International Conference on Neural Information Processing Systems - Volume 1 Pages 649-657	Comparing with traditional models, this suggests such a simple use of a distributed word representation may not give us an advantage to text classification. We compared with a large number of traditional and deep learning models using several largescale datasets. On one hand, analysis shows that character-level Conv Net is an effective method. On the other hand, how well our model performs in	In particular, time-delay networks used in the early days of deep learning research are essentially convolutional networks that model sequential data. Historically we know that Conv Nets usually require large-scale datasets to work, therefore we also build several of them	Character quantization Bag-of-words and its TFIDF Word-based Conv Nets

			comparisons depends on many factors, such as dataset size, whether the texts are curated and choice of alphabet.		
4	Towards universal paraphrastic sentence embeddings	The Sixth International Conference on Learning Representations 2016	We explore compositional models that can encode arbitrary word sequences into a vector with the property that sequences with similar meaning have high cosine similarity, and that can, importantly, also transfer easily across domains. We introduced an approach to create universal sentence embeddings and propose our model as the new baseline for embedding sentences, as it is simple, efficient, and performs strongly across a broad range of tasks and domains.	The problem of learning general-purpose, paraphrastic sentence embeddings based on supervision from the Paraphrase Database. We find that the most complex architectures, such as long short-term memory (LSTM) recurrent neural networks, perform best on the in-domain data.	Regularization and initialization to improve textual Pesudo learned model
5	Long short-term memory,” neural computatinO	Published in: mit press cambridge, ma, usa Volume 9 issue 8, november 15, 1997 Pages 1735-1780	The successful class of algorithms for taking the sum structure for problems where n is very large are stochastic gradient (sg) methods	Them being very difficult to train because they have the capacity to learn from long sequences to retain information about their hidden state for a long time . Its very difficult however, to get them to efficiently use this ability.	1. Adaptive sequence chunkers 2. Simple weight guessing

6	Adaptive sub gradient methods for online learning and stochastic optimization	Journal of machine learning research on 2011 vol. 12, pp. 2121–2159,	Easy to implement and tends to work well in practice. Not sensitive to the initial learning rate (η_0). Generic, backed up by nice theoretical guarantees	There is a empirical risk maximization problems with common and important regularization functions and domain constraints.	1.the adaptive gradient algorithm 2. Stochastic convex optimization
7	Natural language processing (almost) from scratch	Journal of machine learning research 12 (2011) 2493-2537	Mental illness analysis — measure how various linguistic aspects of conversations are correlated with conversation outcomes. By applying models as sequence-based conversation models, language model comparisons, message clustering, and psycho linguistics-inspired word frequency analyses, to discover actionable conversation strategies that are associated with better conversation outcomes.	One of the biggest limitation now you may apparently notice is machine translation. Even google translate cannot guarantee a good translation without any modifications. The alignment and language modeling have been a challenging issue for researchers to improve.	1.named entity recognition 2. Semantic role labeling 3. Chunking
8	Domain adaptation for large-scale sentiment classification a deep learning approach	28th international. Conference on machine learning. 2011, pp. 513–520	Has best-in-class performance on problems that significantly outperforms other solutions in multiple domains. This includes speech, language, vision, playing games like go etc. This isn't by a little bit, but by a significant amount	Is extremely computationally expensive to train. The most complex models take weeks to train using hundreds of machines equipped with expensive gpus. Do not have much in the way of strong theoretical foundation. this leads to the next disadvantage.	1.stacked de noising auto-encoders 2. empirical evaluation.

9	Opinion observer: analyzing and comparing opinions on the web	14th international Conference. World wide web 2005, pp. 342–351.	Observation can help round out research by offering a real-world aspect to a hypothesis. it offers a better description of consumer behavior and is less hypothetical than other methods. Observation allows you to see how consumers act together and separately.	Observation research can include a high degree of researcher bias. Because the observer is human, subconscious opinions on demographics can affect the analysis. The method also relies on the interpretation of observation. And, since the market researcher cannot “see” attitudes and memories, it can be difficult to create an accurate analysis from observation alone.	1.association rule mining model 2 .extraction of product features
10	A convolutional neural network for modelling sentences	28th international conference. Neural information. Process. System 2015, pp. 3294–3302.	They are simple (in terms of architecture), well-known and provide good performance - that's exactly needed.	A convolution is a significantly slower operation than, say max pool, both forward and backward. If the network is pretty deep, each training step is going to take much longer. The network is a bit too slow and complicated if you just want a good pre-trained model. That's why the researches still use ALEX net and VGG net for experiments	1.dynamic k-max pooling 2.non-linear feature function

11	Inferring networks of substitute be & complementary products	21th ACM SIGKDD international conference knowledge discovery data mining, 2015, pp. 785–794.	The ability to learn and model non-linear and complex relationships, which is really important because in real-life, many of the relationships between inputs and outputs are non-linear as well as complex.	Such categorization allows an insight into why a certain tool is more appropriate for the specific research question or data set at hand.	1.background: latent dirichlet allocation 2.link prediction and ranking
12	Distributed representations of sentences and documents	International conference on machine Learning, beijing, china, 2014. Jmlr: w&cp volume 32.	An important advantage Of paragraph vectors is that they are learned from Unlabeled data and thus can work well for tasks that do not Have enough labeled data. Paragraph vectors also address some of the key weaknesses Of bag-of-words models. Paragraph vector Framework that learns continuous distributed vector Representations for pieces of texts.	The system work is to represent texts, our Method can be applied to learn representations for sequential Data. In non-text domains where parsing is not available, We expect paragraph vector to be a strong alternative To bag-of-words and bag-of-n-grams models.	1.paragraph vector algorithm 2. Sentiment analysis
13	Adaptive Recursive neural network for target-dependent twitter sentiment Classification	association for computational linguistics (short papers), pages 49–54, baltimore, maryland, usa, june 23-25 2014	Adaptive rnn employs more than One composition functions and adaptively chooses Them depending on the context and linguistic tags. Adaptive rnn enables The sentiment propagations to be sensitive to both Linguistic and semantic categories by using different Compositions.	The POS tagging and dependency parsing Results are not precise enough for the twitter data, So these hand-crafted rules are rarely matched. The results of svm-conn illustrate that using The words which have paths to target as bag-of-words Features does not perform well	1.recursive neural network 2.sentiment classification using Machine learning techniques

14	Deep learning via semi-supervised embedding	International conference On machine learning, helsinki, finl and, 2008.	Unlabeled data in deep neural network-based architectures either perform a greedy Layer-wise pre-training of weights using unlabeled data Alone followed by supervised fine-tuning The system can train supervised and unsupervised tasks using the Same architecture simultaneously	User do not give any prior knowledge to our classifier. In that work words were stemmed and clustered using their parts-of-speech. Our classifier is trained using only the original input words System is the only state-of-the-art method that does not use prior knowledge in the form of features derived from parts-of-speech or parse tree data.	Nonlinear embedding algorithms With shallow semi supervised Learning techniques
15	Effective LSTMs for Target-Dependent Sentiment Classification	26th International Conference on Computational Linguistics: Technical Papers, pages 3298–3307, Osaka, Japan, December 11-17 2016.	The system model in an end-to-end way on a benchmark dataset, and show that Incorporating target information could boost the performance of a long short-term memory model. The Target -dependent LSTM model obtains state-of-the-art classification accuracy.	Target-dependent sentiment classification is typically regarded as a kind of text classification problem Despite the effectiveness of feature engineering, it is labour intensive and unable to discover the Discriminative or explanatory factors of data	Target-dependent sentiment Classification

CONCLUSION

In this work we proposed a novel deep learning framework named Weakly-supervised Deep Embedding for review sentence sentiment classification. WDE trains deep neural networks by exploiting rating information of reviews which is prevalently available on many merchant/review Websites. The training is a 2-step procedure: first we learn an embedding space which tries to capture the sentiment distribution of sentences by penalizing relative distances among sentences according to

weak labels inferred from ratings; then a softmax classifier is added on top of the embedding layer and we fine-tune the network by labelled data.

Experiments on reviews collected from Amazon.com show that WDE is effective and outperforms baseline methods. Two specific instantiations of the framework, WDE-CNN and WDE-LSTM, are proposed. Compared to WDE-LSTM, WDE-CNN has fewer model parameters, and its computation is more easily parallelized on GPUs. Nevertheless, WDE-CNN cannot well handle long-term dependencies in sentences. WDE-LSTM is more capable of modelling the long-term dependencies in sentences, but it is less efficient than WDE-CNN and needs more training data.

FUTURE WORK

For future work, we plan to investigate how to combine different methods to generate better prediction performance. We will also try to apply WDE on other problems involving weak labels.

REFERENCES

- [1] Y. Shen, X. He, J. Gao, L. Deng, and G. Mesnil, "A latent semantic model with convolutional-pooling structure for information retrieval," in Proc. 23rd ACM Int. Conf. Conf. Inf. Knowl. Manage., 2014, pp. 101–110.
- [2] R. Socher, B. Huval, C. D. Manning, and A. Y. Ng, "Semantic compositionality through recursive matrix-vector spaces," in Proc. Joint Conf. Empirical Methods Natural Language Process. Comput. Natural Language Learn., 2012, pp. 1201–1211.
- [3] R. Socher, J. Pennington, E. H. Huang, A. Y. Ng, and C. D. Manning, "Semi-supervised recursive autoencoders for predicting sentiment distributions," in Proc. Conf. Empirical Methods Natural Language Process., 2011, pp. 151–161.
- [4] R. Socher, et al., "Recursive deep models for semantic compositionality over a sentiment treebank," in Proc. Conf. Empirical Methods Natural Language Process., 2013, vol. 1631, Art. no. 1642.
- [5] O. Täckström and R. McDonald, "Semi-supervised latent variable models for sentence-level sentiment analysis," in Proc. 49th Annu. Meeting Association Computat. Linguistics: Human Language Technol.: Short Papers, 2011, pp. 569–574.
- [6] D. Tang, B. Qin, and T. Liu, "Deep learning for sentiment analysis: Successful approaches and future challenges," Wiley Interdisciplinary Reviews: Data Mining Knowl. Discovery, vol. 5, no. 6, pp. 292–303, 2015.
- [7] D. Tang, B. Qin, and T. Liu, "Aspect level sentiment classification with deep memory network," in Proc. Conf. Empirical Methods Natural Language Process., pp. 214–224, 2016.
- [8] D. Tang, F. Wei, N. Yang, M. Zhou, T. Liu, and B. Qin, "Learning sentiment-specific word embedding for twitter sentiment classification," in Proc. Annu. Meeting Assoc. Comput. Linguistics, 2014, vol. 1, pp. 1555–1565.
- [9] P. D. Turney, "Thumbs up or thumbs down?: Semantic orientation applied to unsupervised classification of reviews," in Proc. Annu. Meeting Assoc. Comput. Linguistics, 2002, pp. 417–424.

- [10] S. Wang and C. D. Manning, “Baselines and bigrams: Simple, good sentiment and topic classification,” in Proc. Annu. Meeting Assoc. Comput. Linguistics, 2012, pp. 90–94.
- [11] Y. Wang, M. Huang, X. Zhu, and L. Zhao, “Attention-based LSTM for aspect-level sentiment classification,” in Proc. Conf. Empirical Methods Natural Language Process., 2016, pp. 606–615.
- [12] J. Wieting, M. Bansal, K. Gimpel, and K. Livescu, “Towards universal paraphrastic sentence embeddings,” arXiv:1511.08198, 2015.
- [13] L. Zhang and B. Liu, “Identifying noun product features that imply opinions,” in Proc. Annu. Meeting Assoc. Comput. Linguistics, 2011, pp. 575–580.
- [14] X. Zhang, J. Zhao, and Y. LeCun, “Character-level convolutional networks for text classification,” in Proc. 28th Int. Conf. Neural Inf. Process. Syst., 2015, pp. 649–657.
- [15] J. Zhu, H. Wang, M. Zhu, B. K. Tsou, and M. Ma, “Aspect-based opinion polling from customer reviews,” *IEEE Trans. Affect. Comput.*, vol. 2, no. 1, pp. 37–49, Jan.-Jun. 2011.